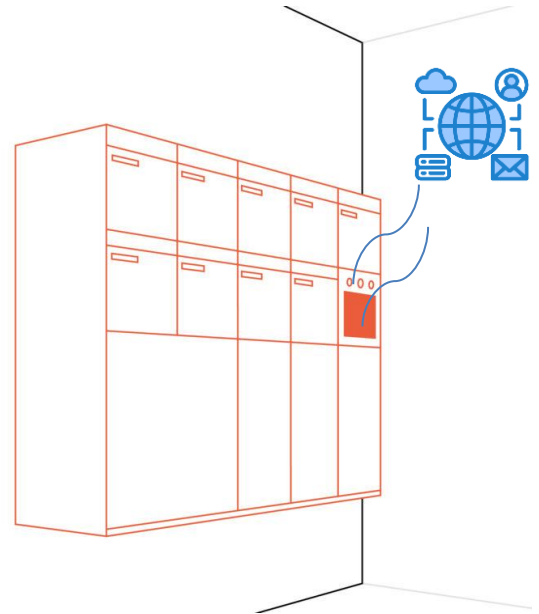


# Mailboxes and parcel locker systems from Schweizer

## Connectivity settings

### General information

- Set the DHCP setting to “Enabled” (recommended No fixed IP address).
- Ensure that the network cable supports Cat. 5 or higher
- Patch cables and ports: ensure that the ports are properly enabled / available



TCP/UDP	Port	Proto- cole	in/out	URL déverrouillée	Utiliser
TCP	443	HTTPS	out	updates.paketbox.services	Updates
TCP	443	HTTPS	out	couchdb-primary.paketbox.services	Synchronisation avec la base de données
TCP	8883	MQTT	out	iot.paketbox.services	Envoi d'e-mails et portail
*UDP	123	NTP	out	-	Synchronisation de l'heure du réseau via NTP

*\*Note: The UDP connection (port 123) can be omitted if an internal NTP server is provisioned via DHCP.*

### Other options

- On the network, the device starts with the MAC address 00:13:95:... Share separately
- Is the URL .paketbox.services classified as “Uncategorized”? The “Uncategorized” category is generally blocked by default. For the .paketbox.services category, please configure an exception